

Orchard Motel  
Cnr Kerikeri Road & Hall Road  
PO Box 904  
Kerikeri 0230  
New Zealand  
Phone 09 407 8869  
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Email orchardmotel@xtra.co.nz  
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Reservations: 0508 808 869

## TERMS AND CONDITIONS

### TO CONFIRM YOUR STAY

To confirm your stay with Orchard Motel you are required to lodge your credit card number with us via phone, fax or email. If you choose to book through a third party you will still have to lodge your credit card details with your chosen agent.

Normally no credit card transaction will take place until your stay with us. If you choose to cancel your booking within the time frames noted in the cancellation policy, you will be charged. [See Below: Cancellation Policy]

### CHECK-IN AND CHECK-OUT TIMES

Check-in is after 2pm. Early or late check-in is usually no problem if we are notified. Please be aware that during our busy summer season we may not be able to accommodate an early check-in. Check-out time is 10am. Late check-out is to be by arrangement with Orchard Motel. Please be aware that during our busy summer season we may not be able to accommodate a late check-out.

### PAYMENT

We reserve the right to charge you upon check-in. You are required to make payment in full upon departure.

### CANCELLATION POLICY

1. Cancellation made 10 days prior to arrival will incur no penalty charge.
2. Cancellations made 9 days or less to arrival will incur a 50% charge of your complete booking. [This condition applies during the high season which is from October 1st and April 30th] In low season [May 1st through September 30th] the penalty shall be 20% of your complete booking.
3. Cancellations made 5 days or less prior to arrival will incur an 80% charge of your stay.

### SAFETY

The property, Orchard Motel, is flat but has a swimming pool and spa which children under the age of 15 need to be supervised at all times. Orchard Motel accepts no responsibility for an accident on the property due to misconduct or any other matter. Feel free to use our services at your own risk.

### IT IS AGREED THAT:

Once you have confirmation of your booking, your booking indicates acceptance of these Terms and Conditions.

The number of guests staying at the property must not exceed the number agreed to in the booking details. In the event that any additional persons stay at the property, an additional fee may be charged.

Orchard Motel is not liable for loss to you of any personal belongings while you are in the property.